

Educational Webinar Series

Marketing Automation for Manufacturers



What We'll Be Covering







What is Marketing Automation?



Challenges & Considerations



Platforms & Costs



Research by VentureBeat indicates that 80% of marketing automation users see an increase in leads, and 77% experience an increase in conversions.

- Efficient lead generation
- Improved customer relationship management
- Personalized
 Communication
- Streamlined workflows
- Data-driven decision marketing





Automate key interactions, increase value-add, improve customer service and rocket sales with superhuman sales teams



Components of Marketing Automation?





Email Marketing



Web Tracking



Lead Scoring



Nurture Marketing



SMS Messaging



Campaign Tracking



Form Capture



Surveys



Landing Pages



Social Discovery



Event Management

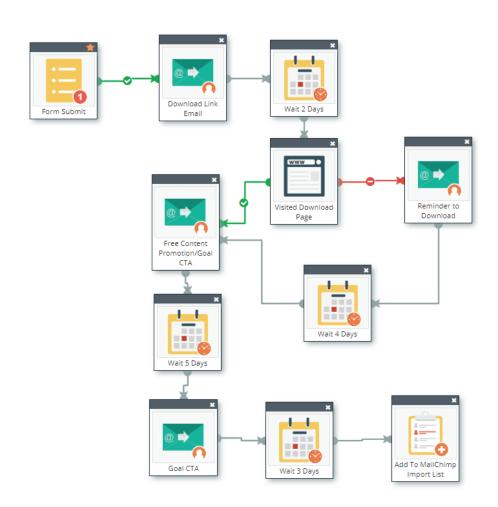


Training & Support



Triggers, criteria, & data, put automation into action

- User actions: website activity, form submissions, email activity, social media engagement
- Data: segmentation, values, Boolean logic, date fields, user activity
- Sales functions: follow-ups, assign tasks, opportunity management
- Manual actions: onboarding, customer service, support management



Case Study: Customer Service & Sales

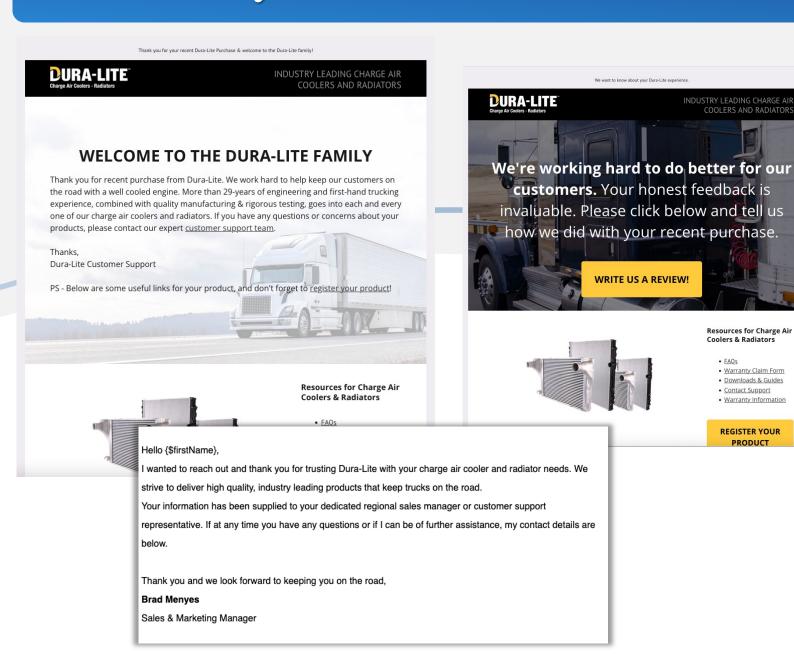


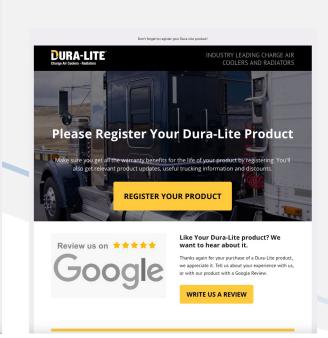




Case Study: Customer Service & Sales







INDUSTRY LEADING CHARGE AIR COOLERS AND RADIATORS

> Resources for Charge Air Coolers & Radiators

> > · Warranty Claim Form

· Downloads & Guides

· Warranty Information

REGISTER YOUR PRODUCT

Contact Support

Case Study: Customer Service & Sales



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Challenges For Manufacturers

Good with the Status Quo



Data management & integration

Sales/BD Team: Processes & Engagement Complex industries, products, customer journeys

11.



Does this fit into your company's overall growth strategy?

Do you have the basic digital marketing functions in place already?

Technical assessment with current systems and levels of integration

Team buy-in & change management

Resources, time & content to drive success

Lists of Strategies & 'Best Practices'



- Clearly define goals and KPIs
 Phased approach to
- Weakest spot in sales process
- Identifying new products & lines
- Segmentation & Personalization
- Phased approach to implementation
- Audit & match your customers current buying process
- Test, test, test
- Content that matters





THE BUYER'S JOURNEY AND CONTENT

Awareness Stage Consideration Stage

Decision Stage

- Analyst reports
- Research reports
- eBooks
- Editorial content
- Expert content
- Whitepapers
- Educational content

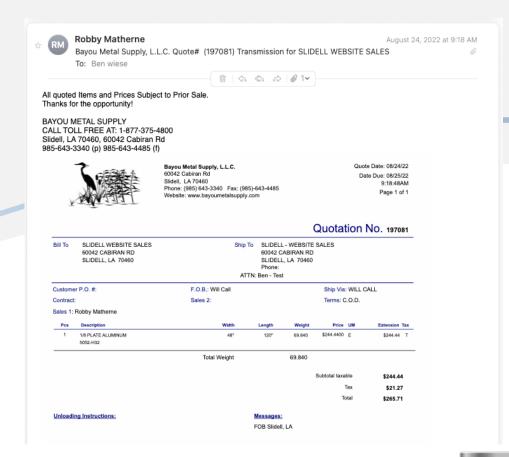
- Expert guides
- Live interactions
- Webcast
- Podcast
- Video
- Comparison whitepapers

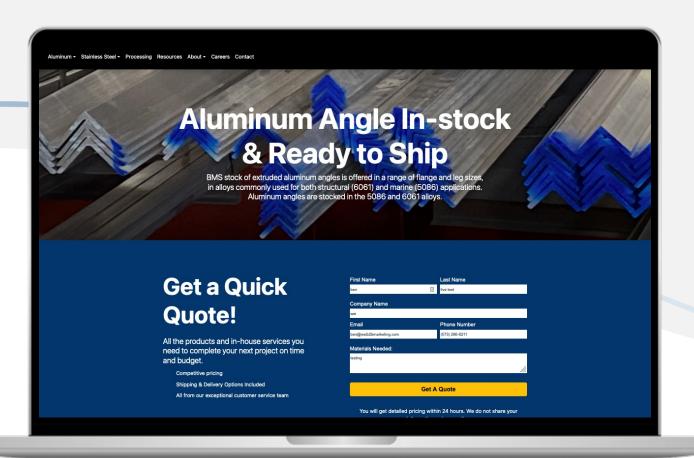
- Vendor comparison
- Product comparison
- Case studies
- Trial download
- Product literature
- Live demo

Prospect is experiencing and expressing symptoms of a problem or opportunity. Prospect has now clearly defined and given a name to their problem or opportunity. Prospect has now decided on their solution strategy, method, or approach.

Success Story: High volume, low-engagement, Turn-key







Success Study: Sales Superpowers



{\$firstName},

Thank you for your recent quote request. Good news, we have your requested materials in stock and ready to go. Please see the link below for pricing and delivery details. If you have any questions, or need to make any adjustments on your order, simply reply to this email and I will get updated info over to you asap.

Click here to download your requested stock & pricing.

Thanks Again, and we look forward to serving you,

Harrison Black

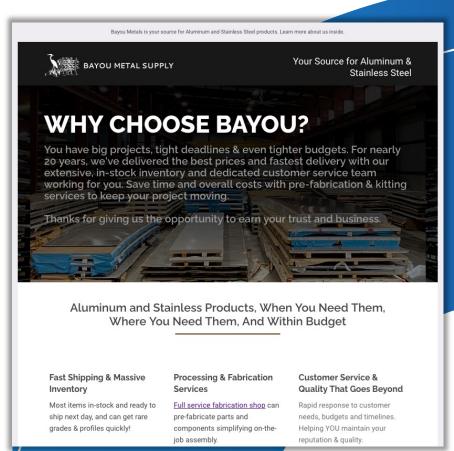
Client Success Manager

985-643-3340

https://bayoumetalsupply.com

PS- If you have an advanced spam filter, here is a the direct url for your quote: {\$quote_pdf___lead_631117b13e6da}

Upload a PDF to start
Opportunity created
4 automated follow-ups
Training on opportunity management for a full closed loop reporting system
Hiring 2 additional outside sales people



Costs Considerations





Sales efficiencies & savings



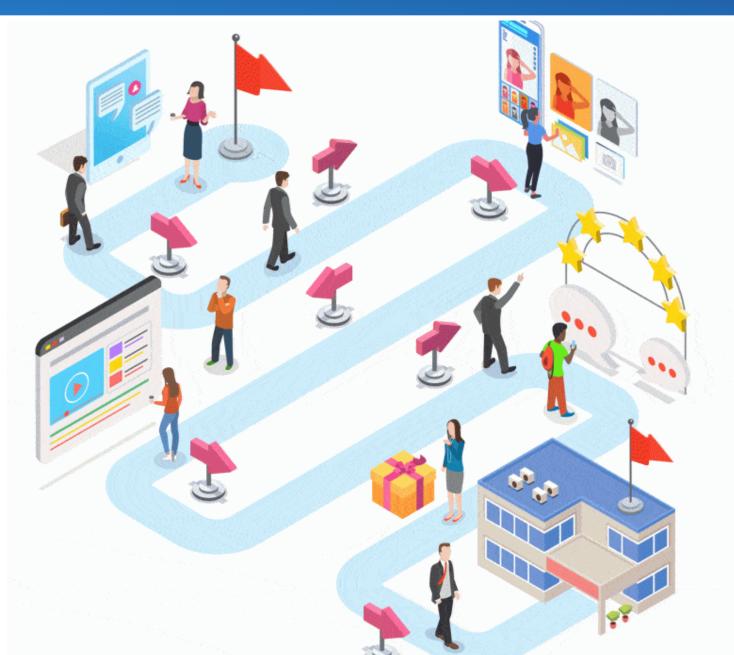
Current MarCom stack



LTV & upsell opportunities



Upfront costs & actual usage



So what is this going to cost me?



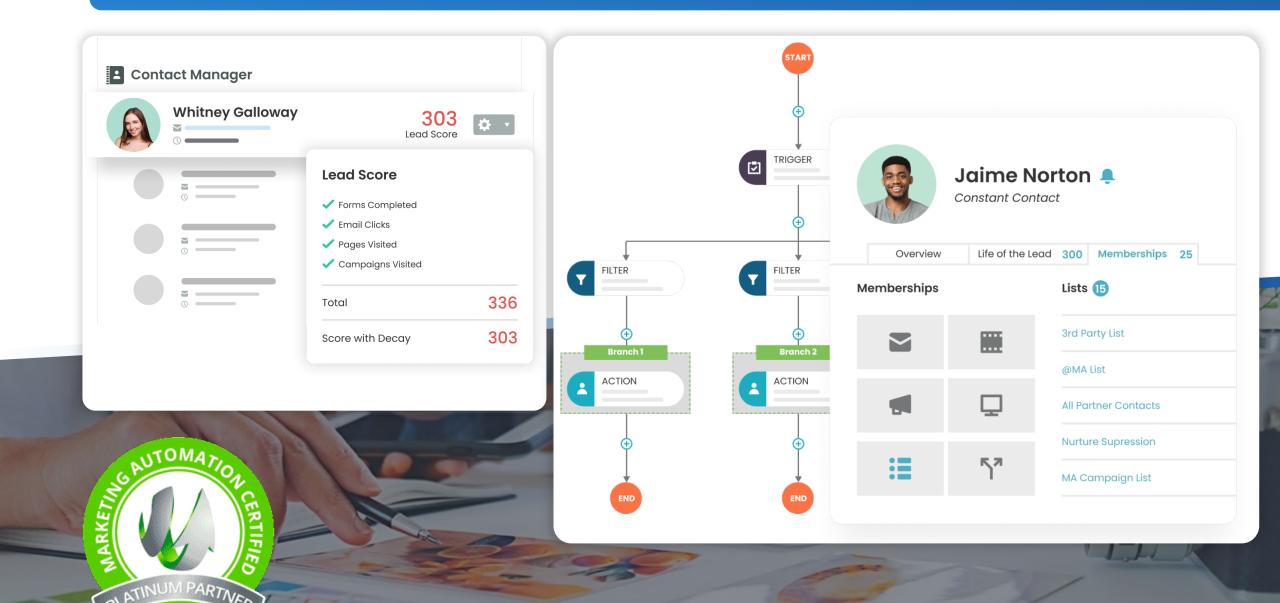
- Size of database/users
- Features
 - Fully integrated
 - Individual features as add-ons
 - Specialties: email, social, chat/text
- Integrations/technical features
- Complexity
- Management, design & execution

Marketing Automation Platform	Starting Monthly Fee
HubSpot	\$50-\$2000
Marketo	Custom Pricing
Pardot (Salesforce)	\$1,250
ActiveCampaign	\$9 (500 contacts)
Mailchimp	\$9.99 (500 contacts)
Infusionsoft by Keap	\$79
Oracle Eloqua	Custom Pricing
Constant Contact	\$550 (1500 contacts)
Mautic	Free (Open-Source)
GetResponse	\$15

18.

Constant Contact Lead Gen + CRM (formerly SharpSpring) WSIB2B





Thank You & Questions



Call Us to Discuss Your Growth

Let Us Research Your Digital Presence

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